

TEACHING & RESEARCH INTERESTS

My professional and academic areas of interest are primarily connected with addressing issues related to Language Program Administration in US-based Romance language departments, including L2 Enrollment and Retention, Curriculum Development, Course and Materials Design across diverse course delivery formats, L2 Teacher Training, and current L2 pedagogical frameworks. I am also interested in how to assess L2 Motivation, and in qualitative research methods such as Ethnography and Autoethnography.

EDUCATION

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| Doctor of Philosophy – Second Language Acquisition and Teaching | Aug. 2019-Aug. 2023 |
| The University of Arizona, Tucson, AZ | GPA: 4.0 |
| <ul style="list-style-type: none"> • <u>Dissertation Title</u>: <i>Why Study Romance Languages in the US? Investigating and Addressing the Enrollment and Retention Crisis in US-based Romance Language Programs.</i> • <u>Dissertation Committee Members</u>: Dr. Beatrice Dupuy (chair), Dr. Suzanne Panferov-Reese, Dr. Dwight Atkinson • <u>Major</u>: Instructional Dimensions of L2 Learning • <u>Minor</u>: Language Program Administration • High Pass in Qualifying Exercise | |
| | Dec. 2019 |
| Master of Arts (enroute) – Second Language Acquisition and Teaching | May 2023 |
| The University of Arizona, Tucson, AZ | GPA: 4.0 |
| <ul style="list-style-type: none"> • <u>Major</u>: Instructional Dimensions of L2 Learning • <u>Minor</u>: Language Program Administration | |
| Graduate Certificate in Language Program Administration | Dec. 2021 |
| The University of Arizona, Tucson, AZ | GPA: 4.0 |
| <ul style="list-style-type: none"> • <u>Coursework</u>: Program Direction, Leadership in Education, Program Evaluation | |
| Master of Arts – Italian Studies | Dec. 2015 |
| University of Washington, Seattle, WA | GPA: 3.94 |
| <ul style="list-style-type: none"> • <u>Coursework</u>: Italian Literature and Culture, Spanish. | |
| Graduate Certificate in Second and Foreign Language Teaching | Dec. 2015 |
| University of Washington, Seattle, WA | GPA: 4.0 |
| <ul style="list-style-type: none"> • <u>Coursework</u>: Materials Development, Spanish Language Pedagogy, SLA Theory | |
| Bachelor of Arts – Intercultural and Linguistic Mediation | July 2012 |
| University of Bologna, Forlì, Italy | Grade: 107/110 |
| <ul style="list-style-type: none"> • <u>Coursework</u>: Translation and Interpreting between Italian, English and Russian. • Overseas Program at the University of Wisconsin-Madison (GPA 3.82) | |
| | Aug. 2011-Jan. 2012 |

ADMINISTRATION & TEACHING EXPERIENCE

Director of Elementary Language Program, Romance Languages

University of Michigan, Ann Arbor, MI

July 2024-present

- Laid programmatic vision for large (3000+ students/semester), multi-section undergraduate language program in multiple Romance languages (French, Italian, Portuguese, and Spanish).
- Supervised and evaluated performance of diverse body of 11 course coordinators and 80+ instructors.
- Implemented innovations to course curricula, departmental policies, and assessment forms.
- Developed and revised data collection tools to address student and instructor needs.
- Organized and held meetings with course coordinators, instructors, and administrative units.
- Determined hiring needs and participated in hiring process as committee chair and member, including designing evaluation tools and conducting interviews, for administrative and teaching personnel.
- Co-chaired and participated in recurring leadership committees, including departmental Executive Committee, Undergraduate Leadership Committee, and Lecturer Review Committee.
- Organized internal professional development workshops and represented Department in academic conferences and summits.

Director of Language instruction & First-year Course Coordinator in Italian; Lecturer in Italian

University of Minnesota, Minneapolis, MN

Aug. 2023-July 2024

Courses taught:

ITAL 1001 (Fall 2023)

ITAL 1002 (Spring 2024)

- Directed four-semester, multi-section Italian language program at the undergraduate level.
- Recursively redesigned program curriculum, including course policies, components, and assessments.
- Developed three-pronged data collection toolkit for ongoing student needs assessment.
- Collaboratively drafted mission statement for the [Italian language program](#).
- Organized and held regular pre-term and monthly meetings with Italian language instructors.
- Rewrote course documents, including syllabi, assignment prompts, exams, and rubrics.
- Designed and delivered Italian lessons using a variety of tailored multimodal materials.
- Incorporated a variety of digital educational tools for both in-class and at-home assignments.
- Effectively mentored 60+ students in 4 beginner-level Italian language courses.
- Independently evaluated student and instructor performance within Italian language courses.

Graduate Associate in Teaching in Italian and Public & Applied Humanities

The University of Arizona, Tucson, AZ

Aug. 2019-May 2023

Courses taught as instructor of record:

ITAL 102 (Fall 2019, 2020, 2021; Spring 2020, 2022; Summer 2020, 2021, 2022)

ITAL 201 (Fall 2020; Spring 2021)

Courses taught as co-teacher/teaching assistant:

PAH 200 (Fall 2022, Spring 2023)

PAH 201 (Fall 2022, Spring 2023)

PAH 420 (Fall 2022, Spring 2023)

SLAT 596Y (Fall 2022)

- Delivered 15+ courses in diverse formats (in-person, hybrid, online synchronous and asynchronous).
- Designed and taught department's first asynchronous intensive elementary Italian language course.
- Effectively mentored 200+ students in 10+ beginner- and intermediate-level Italian language courses.
- Created lesson plans and class materials, including presentations and group activities.
- Co-designed [Italian in Wonderland](#), free virtual textbook for students of Italian.

- Co-created and -taught two sessions of SLAT graduate-level proseminar.
- Contributed to syllabi, exams, rubrics, and assessments including written, oral, and multimodal tasks.
- Independently evaluated student performance while managing student projects and assignments.
- Incorporated a variety of digital educational tools for both in-class and at-home assignments.
- Planned and attended numerous extracurricular events for students.

Adjunct Instructor in Italian and Spanish

The University of Arizona, Tucson, AZ

Jan. 2018-May 2019

Courses taught:

ITAL 102 (Fall 2018; Spring 2018, 2019) SPAN 102 (Fall 2018)

- Delivered 10+ in-person courses, effectively mentoring 220+ students in 10 beginner-level Italian and Spanish language courses.
- Designed lesson plans and class materials, including PowerPoint presentations and group activities.
- Contributed to syllabi, exams, rubrics, and assessments including written, oral, and multimodal tasks.
- Independently evaluated student performance while managing student projects and assignments.
- Incorporated a variety of digital educational tools for both in-class and at-home assignments.
- Planned and attended numerous extracurricular events for students.

Instructor and Tutor

Varsity Tutors, Seattle, WA, and Tucson, AZ

Mar. 2016-Dec. 2017

- Enhanced student performances in various disciplines including Italian and Spanish language.
- Designed and tailored curricula, 160+ Spanish class materials, and assignments to meet student needs.
- Effectively mentored students of diverse backgrounds to achieve learning goals.

Italian Language Instructor

University of Washington, Seattle, WA

Sept. 2013-Dec. 2015

Courses taught:

ITAL 101 (Autumn 2013, 2014, 2015)	ITAL 102 (Winter 2014, 2015)	ITAL 103 (Spring 2014)
Hybrid ITAL 103 (Spring 2015)	ITAL 134 (Summer 2014)	

- Effectively taught 9 Italian courses in diverse formats (in-person & hybrid online with Canvas LMS).
- Independently planned 380+ lessons while managing group projects and student assignments.
- Built [portfolio](#) with 250+ grammar, vocabulary and culture-focused activities and presentations.
- Tutored and coached 150+ students while evaluating student and class performances.
- Enhanced teamwork and efficiency by designing a Catalyst system of material sharing for instructors.
- Maximized transparency by formulating formal evaluation system for written compositions.
- Drafted, edited, and proof-read 120+ course descriptions, syllabi, tests, and quizzes.
- Wrote 15+ recommendation letters for study abroad programs, internships, and scholarships.

Italian Language Instructor

Upward Bound, Seattle, WA

July 2015

- Successfully taught 20+ high-school students of socioeconomic and culturally diverse backgrounds.
- Fully designed course structure and assignments, including course description, syllabus, and tests.
- Independently planned lessons and activities; oversaw group projects and student assignments.

PUBLICATIONS

Textbooks & Educational Platforms

Italian in Wonderland, The University of Arizona Jan. 2021

- Digital interactive textbook for intermediate-level Italian students.

Article Reviews

JSLAT, Volume 26, 2020 Mar. 2020

- Title: *An overview of a miscellany of criticisms levelled against Chomsky's Universal Grammar*

Volumes Edited

Avanti! 5th Edition, McGraw-Hill May 2019

- Authors: Janice Aski & Diane Musumeci

PRESENTATIONS

Conference Presentations

2025 MLA Convention, New Orleans, LA Jan. 2025

- Presentation title: *The Enrollment and Retention Crisis in Romance Language Programs: Addressing the Decline in the United States*
 - Presieder: Richard Kern
 - Co-presenters: Margaret Malone, Amy Thompson

AATI International Conference 2024, Perugia, Italy June 2024

- Roundtable title: *~~SURVIVING~~ THRIVING through and after the "Enrollment Cliff": Best Practices in Italian/Italian Studies Program Coordination*
 - Organizer: Brandon Essary
 - Co-presenters: Fiora Biagi, Lavinia Bracci, Nathalie Degrould, Mena Marino, April Weintritt

ACTFL Convention 2023, Chicago, IL Nov. 2023

- Presentation title: *Investigating the Enrollment & Retention Crisis in Romance Language Programs*

AATI International Conference 2023, Catania, Italy July 2023

- Panel title: *NEW DIRECTIONS IN ITALIAN L2 CLASSROOM STRATEGIES.*
 - Presentation title: *Leveraging the Affordances of Autoethnography in the Italian L2 Classroom.*
 - Organizer: Camilla Zamboni
 - Co-presenters: Christine Ristaino, Julia Heim, Samantha Gillen, Antonella Filippone
- Roundtable title: *Why Study College-Level Italian in the US? – The Ongoing Enrollment and Retention Crisis in Italian Programs. What Have We Already Done to Address it? What Can We Do Next?*
 - Organizer: Federico Fabbri
 - Speakers: Borbala Gaspar, Gina Maiellaro, Eilis Kierans, Nicolò Salmaso

- Roundtable title: *Revolutionize, Innovate, Transgress: Keeping Italian Studies Relevant in 2023.*
 - Presentation title: *Addressing the Longstanding Issue of Curricular Bifurcation in Italian Studies Programs.*
 - Organizers: Colleen Ryan, Nicolò Salmaso
 - Co-presenters: Tatiana Fimognari, Simone Casini, Kayt Senatore, Anita Virga

AAAL 2023 Conference, Portland, OR

Mar. 2023

- Poster session title: *A Path to Multilingualism: An Autoethnographic Study*

22nd SLAT Interdisciplinary Roundtable, The University of Arizona, Tucson, AZ

Feb. 2023

- Presentation title: *An Autoethnographic Study of Multilingual L2 Learning*

ACTFL Convention 2022, remote

Nov. 2022

- Panel title: *Italian in Wonderland: An Open Education Digital Platform.*
 - Presentation title: *Cultura, Grammatica e Multimodalità su Italian in Wonderland.*
 - Co-presenters: Maria Letizia Bellocchio, Beppe Cavatorta, Borbala Gaspar

AATI & IASA International Joint Conference 2022, Lucca, Italy

May 2022

- Panel title: *Italian in Wonderland: An Open Education Digital Platform.*
 - Presentation title: *Integrating Grammar and Culture Multimodally in Italian in Wonderland.*
 - Co-presenters: Maria Letizia Bellocchio, Borbala Gaspar

ACTFL Convention 2021, remote

Nov. 2021

- Panel title: *Italian in Wonderland: An Open Education Resource Textbook for Italian* (video session).
 - Presentation title: *Module 16: La Cucina Italiana.*
 - Co-presenters: Maria Letizia Bellocchio, Beppe Cavatorta, Borbala Gaspar

19th SLAT Interdisciplinary Roundtable, The University of Arizona, Tucson, AZ

Feb. 2020

- Presentation title: *Why Continue after the Language Requirement? Positive and Negative Motivational Factors in French and Italian*

Webinar & Workshop Presentations

- [*L'italiano nelle università statunitensi: tra calo degli iscritti e obiettivi di rilancio*](#) Feb. 2025
Alma Edizioni, remote
Moderator: Diana Biagini
- *Preparing for Language Program Administration:
Navigating the Expected & Unexpected* Feb. 2025
24th SLAT Interdisciplinary Roundtable, The University of Arizona, Tucson, AZ
Co-organizer: Rachel Floyd
- **SLAT Webinar: *Starting in Language Program Administration*** Nov. 2024
Second Language Acquisition and Teaching (SLAT), The University of Arizona, remote

Moderator: Dilara Avci

Co-speakers: Natalie Amgott, Rachel Floyd, Jieun Ryu

- **ELP Workshop: Academic Integrity: Challenging conversations with students** Oct. 2024
University of Michigan, Ann Arbor, MI
- **SLAT Webinar: Tried and True Grants and Conferences for Students** Mar. 2024
Second Language Acquisition and Teaching (SLAT), The University of Arizona, remote
Moderator: Asya Gorlova
Co-speakers: Mariana Centanin Bertho, Amable Custodio Ribeiro, Wei Xu
- [*Studying Romance Languages in the US: Decision-Making about Language Choice and Persistence after the Language Requirement*](#)
Center for Advanced Research on Language Acquisition (CARLA), remote Oct. 2023

HONORS & AWARDS

- **Italian Excellence in Teaching Award**, The University of Arizona May 2022
- [**Outstanding Graduate Assistant in Teaching Award**](#), The University of Arizona Mar. 2022
- **Italian Excellence in Teaching Award**, The University of Arizona May 2021
- **Italian Excellence in Service Award**, The University of Arizona May 2020
- **Italian Excellence in Service Award**, The University of Arizona May 2019

FELLOWSHIPS, SCHOLARSHIPS, & GRANTS

- **Russell J. and Dorothy S. Bilinski Fellowship**, The University of Arizona, \$35,000 Mar. 2023
- **SLAT Travel Award**, The University of Arizona, \$300 Feb. 2023
- **SLAT/Waugh Research Award**, The University of Arizona, \$910 Dec. 2022
- **Herbert E. Carter Travel Award**, The University of Arizona, \$500 Dec. 2022
- **SLAT Travel Award**, The University of Arizona, \$1,000 Nov. 2022
- **SLAT Travel Award**, The University of Arizona, \$1,050 Apr. 2022
- **Herbert E. Carter Travel Award**, The University of Arizona, \$600 Mar. 2022
- **SLAT Virtual Conference Award**, The University of Arizona, \$100 Sept. 2021

PROFESSIONAL LEARNING

Conferences Attended

- **24th SLAT Interdisciplinary Roundtable**, The University of Arizona, Tucson, AZ Feb. 2025
- **2025 MLA Convention**, New Orleans, LA Jan. 2025
- **2024 BTAA Romance Languages Meeting**, Rosemont, IL Nov. 2024
- **2024 BTAA Language Education Summit**, Chicago, IL Oct. 2024

▪ AATI International Conference 2024 , Perugia, Italy	June 2024
▪ ACTFL Convention 2023 , Chicago, IL	Nov. 2023
▪ AATI International Conference 2023 , Catania, Italy	July 2023
▪ AAAL 2023 Conference , Portland, OR	Mar. 2023
▪ 22nd SLAT Interdisciplinary Roundtable , The University of Arizona, Tucson, AZ	Feb. 2023
▪ ACTFL Convention 2022 , Boston, MA	Nov. 2022
▪ AZCALL , Arizona State University, remote	Oct. 2022
▪ Symposium on Language Pedagogy in Higher Education (SOLPHE) , University of Illinois, Urbana-Champaign & Ohio University, remote	Oct. 2022
▪ AATI & IASA International Joint Conference , Lucca, Italy	May 2022
▪ 21st SLAT Interdisciplinary Roundtable , The University of Arizona, remote	Feb. 2022
▪ 20th SLAT Interdisciplinary Roundtable , The University of Arizona, remote	Feb. 2021
▪ L2 Digital Literacies Symposium (L2DL) , The University of Arizona, remote	Oct. 2020
▪ 19th SLAT Interdisciplinary Roundtable , The University of Arizona, Tucson, AZ	Feb. 2020

Workshops & Webinars Attended

▪ LPD Spotlight Series: Recruitment and Retention American Association of University Supervisors and Coordinators (AAUSC), remote Speakers: Boris Yelin, Kelle Marshall	Mar. 2025
▪ Romance Languages Accessibility Workshop Language Resource Center, University of Michigan, Ann Arbor, MI Speakers: Phill Cameron	Mar. 2025
▪ ShareFair Fall '24: AI Activities in the Language Classroom Romance Languages & Literatures, University of Michigan, Ann Arbor, MI	Oct. 2024
▪ LSA Goal Setting LSA Dean's Office: Human Resources, University of Michigan, remote	Oct. 2024
▪ Copyright Essentials U-M Library Copyright Office, University of Michigan, remote Speakers: Jeremy York	Oct. 2024
▪ Supporting Trans and Nonbinary Students and Colleagues Computer Science & Engineering Undergraduate Advising Office, University of Michigan, remote Speakers: Liu Harper, Gray Strain	Sept. 2024
▪ PROFESSIONALLY "SPEAKING" – L'utilizzo di casi studio per rinvigorire i corsi di italiano, dal primo semestre ai corsi tematici Alma Edizioni, remote Speakers: Ryan Calabretta-Sayder, Enza Antenos	Mar. 2024
▪ Developing AI-specific Digital Literacy Skills Language Center, University of Minnesota, Minneapolis, MN Speakers: Kimberly Vinall	Mar. 2024

- **Lingue e culture culinarie a confronto: La cucina nella didattica dell'italiano L2**
 Centro Ditals – Università per Stranieri di Siena, remote
 Speakers: Pierangela Diadori, Giuseppe Caruso, Shiwei Zhao

Nov. 2023
- **Using TikTok and Instagram Reels to Support Learning Development and Cultural Awareness in Beginning French Courses**
 CARLA, University of Minnesota, remote
 Speakers: Chimène Dupuis, Amanda Dalola

Oct. 2023
- **Italiano in verde. La sostenibilità nella classe di italiano.**
 Consolato Generale d'Italia a Chicago and Consolato d'Italia a Detroit, remote
 Speaker: Chiara Trebaiocchi

Apr. 2023
- **Using Language Forms to Communicate About Texts: A Multiliteracies Perspective**
 CERCLL, The University of Arizona, remote
 Speaker: Kate Paesani

Nov. 2022
- ***SLAT Webinar: Considerations in Choosing a Tech-Focused Career***
 The University of Arizona, remote
 Speakers: Anna Marie Trester, Chelsea Timlin, Nicole Schmidt, Rachel Floyd

Sept. 2022
- ***SLAT Webinar: Research Publication and Time Management***
 The University of Arizona, remote
 Speakers: Katharine E. Burns, Bonnie B. Fonseca-Greber, Teresa Reber Bell, M'Balia Thomas, Margherita Berti

Nov. 2021
- ***SLAT Webinar: Alumni Networking***
 The University of Arizona, remote
 Speakers: Lacey John, Lance Askildson, Joan Palmiter Bajorek, Brian Hibbs

Sept. 2021
- ***SLAT workshop on Publishing and Presenting***
 The University of Arizona, remote
 Speaker: Dwight Atkinson

Apr. 2021
- ***SLAT Webinar: Maximizing Mentoring***
 The University of Arizona, remote
 Speakers: Sonja Lanehart, Autumn Witt, Natalie Amgott, Amable Ribeiro

Apr. 2021
- ***Multiliteracies Curriculum Design: Challenges and Opportunities***
 The University of Arizona, remote
 Speaker: Kate Paesani

Apr. 2021
- ***Multiliteracies Pedagogy for post-secondary language courses***
 University of Minnesota-Twin Cities & University of Wisconsin-Madison, remote
 Speakers: Heather Allen, Kate Paesani

Feb. 2021
- ***Alternative Careers with a PhD***
 Computer Assisted Language Instruction Consortium (CALICO), remote
 Speakers: Lisa Frumkes, Geoff LaFlair, Scott Payne

Jan. 2021
- ***Virtual Reality Training***
 Margherita Berti (instructor), Remote

Aug. 2020

- ***Literatures, Languages and Cultures in the 21st Century*** Sept. 2019
The University of Arizona, Tucson, AZ
Speakers: Gillian Lord, Charlotte Melin, Domna Stanton

PROFESSIONAL SERVICE AND OUTREACH

22nd SLAT Interdisciplinary Roundtable, The University of Arizona, Tucson, AZ Feb. 2023

- Participated in abstract review process to determine conference schedule.

20th SLAT Interdisciplinary Roundtable, The University of Arizona, remote Feb. 2021

- Participated in organizational committee to outline conference theme and identify speaker guests.

SLATSA Vice-President, The University of Arizona, remote Aug. 2020-Dec. 2020

- Attended monthly meetings to liaise between students and faculty, organize events, manage funds.

19th SLAT Interdisciplinary Roundtable, The University of Arizona, Tucson, AZ Feb. 2020

- Chaired presentation session: *Mental Contrasting with Implementation Intentions as Applied to Motivation to Acquire Second Language Vocabulary*
(Speakers: Lindsay Stephenson and Dan Dewey)
- Contributed to event setup, greeted speakers and attendees.

Graduate Student Senator, University of Washington, Seattle, WA Sept. 2013-Dec. 2015

- Solicited and obtained \$700 funding for academic department to create and furnish student lounge.
- Advocated for student and social issues in biweekly council meetings.

Peer Mentor, Grads Guiding Grads (G3), Seattle, WA Jan. 2015-Dec. 2015

- Counseled fellow graduate students on academic and personal issues in individual meetings.
- Promoted and represented organization at panel discussion on November 12, 2015.

Student Representative, University of Bologna, Forlì, Italy Sept. 2010-July 2012

- Held four positions concurrently to liaise between students and faculty.
- Interacted in monthly team meetings to solve individual and group student issues.

PROFESSIONAL AFFILIATIONS

- **American Association of University Supervisors, Coordinators, and Directors of Language Programs (AAUSC)** May 2020-present
- **American Association of Teachers of Italian (AATI)** Feb. 2020-Feb. 2025
- **Modern Language Association (MLA)** Apr. 2024-Apr. 2025
- **Italian Cultural Center (ICC) of Minneapolis-St. Paul** Dec. 2023-Dec. 2024
- **American Association for Applied Linguistics (AAAL)** July 2022-July 2023

OTHER PROFESSIONAL EXPERIENCES

- Rideshare driver, Uber and Lyft**, Tucson, AZ Sept. 2017-Jan.2018
- Greeted diverse customers in a clean and welcoming car environment.
 - Drove customers to requested locations, demonstrating excellent driving skills and customer service.
- Cortana Test Lead Backup, Microsoft (via adaQuest)**, Redmond, WA Feb. 2016-Aug. 2017
Xbox One and Cortana Italian Localization Tester Feb. 2016-July 2016
- Co-managed and delivered testing operations in a multicultural team with 100% punctuality rate.
 - Drafted comprehensive reports of testing results, graphs, and lists of issues on a semiweekly basis.
 - Organized testing spreadsheets and extensive documentation platform of team's tasks and processes.
 - Improved clarity of testing spreadsheets and contributed to documentation platform for team members.
 - Completed 80+ weekly test passes of voice assistant on text and speech recognition in 4 languages.
 - Ensured quality of digital content on platforms including PC, Windows Phone, Android, and Xbox One.
 - Documented 300+ linguistic and functional issues, providing solutions through internal testing software.
- Italian Ads Quality Rater, Google (via ZeroChaos)**, remote Feb. 2016-Sept. 2016
- Critically analyzed ads and web content through 15+ diverse types of tasks.
 - Meticulously evaluated relevancy of search, product, and video ads to the user intent.
 - Efficiently managed time resources from home.
- Bilingual Campaigner, EXPO 2015 Tour**, Bologna, Italy Oct. 2012
- Marketed EXPO to Italian and English-speaking visitors in a dynamic public square setting.
- Volunteer, Il Pane e le Rose Cultural Center**, Forlì, Italy Sept. 2012-Apr. 2013
- Organized and publicized cultural and recreational events, managed funds and workforce assignments.
 - Collaborated in team meetings and tended bar on a weekly basis.
- Hired Hand, Sabbatani Danilo (Private Farm)**, Forlì, Italy Aug. 2012-Sept. 2012
- Harvested grapes in a team and independently.
 - Respected deadlines and fulfilled quotas in a fast-paced environment.
 - Familiarized with wine production techniques and cycles.
- Intern, Fiera di Forlì (Trade Fair)**, Forlì, Italy July 2011-Aug. 2011
- Translated texts and pamphlets from and into Italian and English.
 - Filed and organized trade fair databases in Microsoft Excel.
- Freelance Journalist, Il Resto del Carlino (Newspaper)**, Forlì, Italy Nov. 2010-May 2012
- Wrote and published column and advertising articles on topics including academia, the arts, retail.
 - Intervened in press conferences and public events.
- Intern, Corriere Romagna (Newspaper)**, Forlì, Italy Jan. 2009
- Wrote and published column articles.
 - Intervened in press conferences and public events.

TECHNOLOGY SKILLS

Beginning: * Intermediate: ** Advanced: ***

- **Document editors:** MS Word***, MS Powerpoint***, MS Excel**, Google Docs***, Google Slides**
- **Learning management systems:** Canvas***, D2L***, Moodle**
- **E-learning tools:** Flip***, H5P***, Kahoot!***, Keamk***, Padlet***, Twine**
- **Data collection & analysis tools:** Qualtrics***, Google Forms***, R**, Dedoose**
- **MS testing tools:** BLT*, TFS*, TLT*, TShellUI*, WPSHIFT*, WTT*

LANGUAGES

- **Italian:** Native proficiency
- **English:** Near-native proficiency (C2-level certification; TOEFL iBT: 116/120)
- **Spanish:** Full professional proficiency (C1-level certification)
- **French:** Intermediate proficiency (B1-level certification)
- **German:** Elementary proficiency
- **Russian:** Elementary proficiency