

**RESOURCE GUIDE FOR STUDENTS IMPACTED BY ISLAMOPHOBIA**

**EMERGENCY CONTACTS**

**Life threatening emergencies**

**Call 911**

- **If you are in a situation where you would like to inconspicuously alert the police without placing a phone call, you may text them at 377911.**

**Counseling and Psychological Services (CAPS) Urgent or Crisis Support**

**734.764.8312 (24-hour)**

**Dean of Students**

**734.764.7420**

**U-M Psychiatric Emergency**

**734.996.4747(24-hour)**

**Sexual Assault Prevention and Awareness Center (SAPAC)**

**734.936.3333 (24-hour)**

**Division of Public Safety and Security (DPSS)**

**734.763.1131**

**Plant Operations**

**General Information**

**Address: 326 East Hoover**

**Ann Arbor, MI 48109-1002**

**Phone: (734) 647-2059**

**Email: [POCC@umich.edu](mailto:POCC@umich.edu)**

**Division of Public Safety and Security Hate Crime link and Information**

**<http://dpss.umich.edu/topics/hate-crime/>**

## SAFE WALKS AND RIDES

**DPSS has a program called SAFE Ride, (734) 647-8000 which runs 10pm-3am (and will run 8pm-2am between Thanksgiving and the end of the Fall term. DPSS's non-emergency number 734.763.1131 can be used to arrange for a safe walk with a police officer.**

**Teamworks:** Some faculty and graduate students created a faculty monitored canvas site – *Teamworks* – which allows students who do not feel safe to connect with each other and with those who can offer themselves as a resource for walking to, from and around campus. *Teamworks* is open to students by permission only. Those of you who would like to join because you worry for your safety or because you would like to be resource to others, please send a short request to Anne Berg ([akberg@umich.edu](mailto:akberg@umich.edu)) briefly explaining your motivation for joining. Anne Berg is the main faculty member as of November 2016 who adds students and monitors the site together with three graduate students – Katie LaPlant, John Finkelberg and Omer Sharir.

**Night Ride** is a \$5 shared-ride taxi service that operates within the city of Ann Arbor. This program runs from 11:00 PM to 6:00 AM Monday through Friday and from 7:00 PM to 7:30 AM Saturday and Sunday. Call 734.647.8000 then select Option #3.

**Emergency Ride Home:** Free taxi rides can be provided in emergency situations for faculty, staff and students to return to their vehicle parked in remote lots or to any location (home, school, daycare provider, etc.). This service is available 24 hours a day, 7 days a week. Use of the program is limited to six times per permit year. Call 734.763.1131.

**State Street Ride:** Free after-hours taxi service from any U-M building to the South State Street Commuter (Park & Ride) lot after buses have concluded daily service. This service is available Monday through Friday from 10:00 PM to 6:00 AM. To request a ride, call Blue Cab directly at 734.547.2222.

**Paratransit:** Paratransit is a scheduled door-to-door service for students, faculty, and staff with permanent or temporary disabilities. To register for the rides, contact Services for Students with Disabilities at (734) 763-3000.

## CAMPUS RESOURCES

### **Counseling and Psychological Services (CAPS)**

At Counseling and Psychological Services (CAPS) we are aware that political and international events are deeply intertwined within the lived experiences of our students. Due to recent international events and the rise in Islamophobia, we wanted to let all of our students know that we are here to listen, provide support, and be a safe place for you discuss your experiences. At CAPS we value multicultural competency, and all members of our staff would be privileged to meet with you. We also recognize that having a list of CAPS staff members you can request to work with can be very comforting, especially when you are feeling overwhelmed. When you visit CAPS (located in the Michigan Union, 3rd floor), please feel free to request a staff member

listed below who identifies as an ally and is knowledgeable about issues affecting Middle Eastern, North African, and/or students who identify as Muslim or are impacted by Islamophobia. For more information about CAPS services, to learn more about our staff, or to schedule an appointment, please visit our website, (<https://caps.umich.edu>) or call 734-764-8312.

Additionally:

If this is an urgent matter, please walk-in to CAPS (Michigan Union, 3rd Floor) and ask to speak with the Counselor-on-Duty during business hours.

During the time CAPS is closed, "CAPS After Hours" (professional counselors available on the phone) is available 24/7 by calling 734.764.8312.

\*If it is an emergency or you are in immediate crisis, please call 911 or UM Psychiatric Emergency Services (PES) at 734.936.5900 - they are open 24/7 every day of the year. Directions to PES are:

<http://www.psych.med.umich.edu/contact/er.asp>

<<http://www.psych.med.umich.edu/contact/er.asp>> \*

For CAPS/mental health information, please consult: <https://caps.umich.edu> and [www.mitalk.umich.edu](http://www.mitalk.umich.edu).

#### CAPS Staff

Hartini Abdul-Rahman, M.A.

Nadia Aggour, LMSW

Amanda Byrnes, LMSW

Kiyana Horton, LMSW

Julie Kaplan, LMSW, Embedded Counselor, Business School

Michael Lute, Psy.D.

Laura Monschau, Ph.D.

Shivaun Nafsu, LMSW, LPC Embedded Counselor, College of Engineering

Reena Sheth, Ph.D., Embedded Psychologist, Law School

Lana Tolaymat, Ph.D, Embedded Psychologist, Rackham Graduate School

#### Bias Response Team

Contact: Zikra Hussain, U-M Bias Response Team Coordinator; [zikrakh@umich.edu](mailto:zikrakh@umich.edu)/734-615-BIAS (2427)

Link and information for reporting Bias: <https://urespect.umich.edu/topic/report-incident>

The Bias Response Team is a collaboration of staff from Student Life, OIE and UMPD. We focus on the response and management of bias incidents involving students. We are committed to providing support to students who are target by bias incidents. We ensure that appropriate

University resources and expertise are consulted and utilized as incidents impacting students and our community occur as well as do educational outreach with indicated groups.

### **Dean of Students Office (DOS)**

Contact: Laura Blake Jones, Dean of Students; [deanofstudents@umich.edu](mailto:deanofstudents@umich.edu)

Office Contact: <https://deanofstudents.umich.edu>; (734)764-7420; Michigan Union - Suite 3000

Our staff works with individual students, student groups, parents, staff, and faculty to address conflicts, eliminate barriers impacting the pursuit of a student's educational and personal goals, and identify and connect with campus and community resources that promote restoration and success. We work with and assist our students to identify and plan strategies to address areas of concern or unmet needs. Those areas of concern can include the following: academic distress; emergency/crisis situations; concerning or unsafe behavior; medical illness/injury/hospitalization; mental health need or hospitalization; financial hardship/distress; death or serious illness of a family member; personal safety needs; off-campus housing conflict/concern; and loss/unexpected change in housing.

### **Multi-Ethnic Student Affairs (MESA)**

Contact: Trey Boynton, Director, [treyb@umich.edu](mailto:treyb@umich.edu)

MESA offers:

- A student lounge where people can study and/or relax in between classes
- Our staff are always here to consult, and hang out with students
- Our lens and mission centers on race, ethnicity and justice work
- A place to report incidents of bias and harm
- We are in the process of developing a workshop on Islamophobia
- We work with students and students organizations on Arab Heritage month celebrations

#### MESA Staff

Trey Boynton

Linh Nguyen

Abby Chien

Leon Howard III

### **Office of Student Conflict Resolution (OSCR)**

**Email:** [oscr@umich.edu](mailto:oscr@umich.edu) **Website:** <https://oscr.umich.edu/>

**OSCR Director:** Erik Wessel [eswessel@umich.edu](mailto:eswessel@umich.edu)

OSCR provides a variety of programs and services designed to support a safe, just and peaceful community, and to help Michigan students learn how to manage and resolve conflict peacefully.

- **Consultations** are meant to provide students with information and to empower them with multiple options to respond to a conflict. Meeting with OSCR does not obligate you to submit a complaint, participate in the resolution process, or discuss the details of your

conflict.

- **Social Justice Mediation** provides a space for parties in conflict to talk privately about their thoughts, feelings, and experiences related to the conflict.
- **Facilitated Dialogue** is a structured conversation between two or more parties involved in a conflict.
- **Conflict Coaching** is a one-on-one consultation process designed to assess and develop an individual's communication skills and conflict management strategies.
- **Shuttle Negotiation** is an indirect conversation (facilitated by a non-involved party OSCR staff member) between two or more parties involved in a conflict.
- **Restorative Justice Circles (“Circles”)** provide a civil, educational venue for the community to respond to “behavior which goes against the values of the University” as defined in the Statement of Student Rights and Responsibilities.
- **The Formal Conflict Resolution (FCR)** process occurs when a student is alleged to have violated the Statement of Student Rights and Responsibilities.
- **Educational Workshops** to the campus community on issues and topics related to conflict management and resolution.

### **Diversity and Inclusion - University Housing**

Contact: Amanda L. McLittle, M.Ed, J.D., Director of Diversity and Inclusion  
mandamc@umich.edu/734.763.8969

Nicola Saliendra, Assistant Director of Diversity and Inclusion  
nsali@umich.edu/734.764.8061

The Director of Diversity and Inclusion in housing, in conjunction with the Assistant Director, can be contacted if a student is living in a residence hall and is experiencing discrimination or bias and would like to report it and/or needs help in navigating the residential experience.

Bias Specific Information:

1. There are multiple ways that residents can report a bias incident, directly to a housing staff member or through the on-line bias reporting system. I review all bias incidents and while staff are required to report any incidents of bias to me, students who would like to maintain confidentiality are able to place this request. We work through that process together. In addition, a person can report a bias incident and ask for no follow up occur with them.

Anonymous on line report link:

[https://umich-advocate.symplcity.com/care\\_report/](https://umich-advocate.symplcity.com/care_report/)

Non Anonymous link: <http://www.housing.umich.edu/undergrad/diversity/incident>

A non-resident can report to housing, the on-line system, or directly to Dean of Students, OSCR, MESA, or OIE.

2. Housing takes an educational approach to bias incidents. Using a restorative justice framework we allow the person who was impacted and the person who caused the harm to have ownership in the process in determining what the outcome or restorative measure should be. It is case and person dependent.

Restorative Justice is a process that engages community members in conversations about harm and collective accountability. It involves working with stakeholders in our communities to recognize, address, and restore harm that may have been caused by another's words or actions. Restorative Justice takes into account the many roles and responsibilities community members have and their ability to voice concerns and work to address them as a way to heal and move forward.

3. Non Housing related bias incidents are to be reported to the Dean of Students office.

### **Office of Institutional Equity**

The Office for Institutional Equity is an administrative office, not an internal judicial or legal office. Its function is to determine whether University policies or procedures regarding discrimination or discriminatory harassment have been followed. If violations are found, the Office works to remedy the situation and relieve the complainant of the burden imposed on her or him by the inappropriate actions. To report discrimination or harassment, fill out this form: <https://hr.umich.edu/working-u-m/workplace-improvement/office-institutional-equity>. This form is then sent to staff at both OIE and DPSS.

### **Office of the Provost**

Contact: Dilip Das, Assistant Vice Provost for Academic Affairs , [dadas@umich.edu](mailto:dadas@umich.edu)

Our office is focused on campus climate and inclusion. What can I and my office provide to students? Communication to the provost and deans about acts of aggression, as a means of better understanding the challenges of the growing numbers of Arab and Muslim students on our campus and strategies to ensure their safety, inclusion, and success.

### **Newnan Advising Center**

Lara Hamza, Academic Advisor, [larah@umich.edu](mailto:larah@umich.edu)

Please count me in, along with the following members of the Committee for Intercultural Development (CID) that I serve on with Student Academic Affairs (SAA) and Comprehensive Studies Program (CSP) members. Students may come to us for advising, support, and for help connecting with campus resources. CID's mission statement is to champion, promote, and steward ongoing learning and cultural experiences in an effort to develop an inclusive atmosphere for members of our community.

The Committee for Intercultural Development includes:

Esrold Nurse, Assistant Dean for Undergraduate Education and Executive Director of the Newnan LSA Advising Center

Jeffery Harrold, Chair, Coordinator for Academic Standards

Kierra Trotter, Coordinator of Bridge Programs

Charles Taylor, CSP English Faculty

Liese Hull, CSP Advisor

### **UM Muslim Chaplains**

Contact: Leenah Safi or Mohammad Ishtiaq

[Leenah@felicityum.org](mailto:Leenah@felicityum.org) and [ishtiaq@felicityum.org](mailto:ishtiaq@felicityum.org)

Chaplain, Felicity Foundation

[www.felicityum.org](http://www.felicityum.org)

### **FACULTY**

Charlotte Karem Albrecht, Assistant Professor, American Culture, [charka@umich.edu](mailto:charka@umich.edu)

Samer Ali, Associate Professor of Arabic Language and Literature, [samerali@umich.edu](mailto:samerali@umich.edu)

Ahmed A. Alawami, Lecturer I in Center for Global and Intercultural Study and Lecturer I in Sociology, [aalawami@umich.edu](mailto:aalawami@umich.edu)

Evelyn Alsultany, Associate Professor, American Culture; Director of the Arab and Muslim American Studies Program, [alsultan@umich.edu](mailto:alsultan@umich.edu)

Kathryn Babayan, Associate Professor Near Eastern Studies, Director, Armenian Studies Program, [babayan@umich.edu](mailto:babayan@umich.edu)

Carol Bardenstein, Associate Professor of Arabic, [cbardens@umich.edu](mailto:cbardens@umich.edu)

Rita Chin, Associate Professor, History, [rchin@umich.edu](mailto:rchin@umich.edu)

Juan Cole, Richard P. Mitchell Professor of History; Director, Center for Middle Eastern and North African Studies, [jcole@umich.edu](mailto:jcole@umich.edu)

Adrienne Dessel, Co-associate Director of the Program on Intergroup Relations (IGR), [adessel@umich.edu](mailto:adessel@umich.edu)

Hussein Fancy, Assistant Professor, Department of History, [fancy@umich.edu](mailto:fancy@umich.edu)

Muzammil Hussain, Assistant Professor, Department of Communication Studies, [mzmmlh@umich.edu](mailto:mzmmlh@umich.edu)

Shazia Iftkhar, Assistant Professor, Communications, [siftkhar@umich.edu](mailto:siftkhar@umich.edu)

Aliyah Khan, Assistant Professor, English, [aliyrhan@umich.edu](mailto:aliyrhan@umich.edu)

Karla Mallette, Director, Islamic Studies Program, Professor of Italian and Near Eastern Studies, [alrak@umich.edu](mailto:alrak@umich.edu)

Victor Mendoza, Assistant Professor, English, [vmendoza@umich.edu](mailto:vmendoza@umich.edu)

Yasmin Moll, Assistant Professor, Anthropology; Michigan Society of Fellows, [ymoll@umich.edu](mailto:ymoll@umich.edu)

Muniba Saleem, Assistant Professor, Department of Communication Studies, [saleemm@umich.edu](mailto:saleemm@umich.edu)

Andrew Shyrock, Chair and Arthur F. Thurnau Professor of Anthropology, [ashryock@umich.edu](mailto:ashryock@umich.edu)

Matthew Stiffler, Lecturer, Department of American Culture, [mattws@umich.edu](mailto:mattws@umich.edu)

### **STAFF AND GRADUATE STUDENTS**

Ayeza Siddiqi, Assistant Director, Office of New Student Programs, 1100 LSA Building, [ayezars@umich.edu](mailto:ayezars@umich.edu); 734-763-7790

Maryam Aziz, Ph.D. candidate in American Culture, [maryamka@umich.edu](mailto:maryamka@umich.edu)

Meryam Kamil, Ph.D. candidate in American Culture, [mkamil@umich.edu](mailto:mkamil@umich.edu)  
Belquis Elhadi, graduate student in American Culture, [belhadi@umich.edu](mailto:belhadi@umich.edu)  
Aliza Kazmi, School of Public Policy, [alikalz@umich.edu](mailto:alikalz@umich.edu) / [aliza.kazmi@gmail.com](mailto:aliza.kazmi@gmail.com)  
Naz Khan, UM Law school student, [nazkhan@umich.edu](mailto:nazkhan@umich.edu)  
Dahlia Petrus, Internship Coordinator, Department of American Culture, [dpetrus@umich.edu](mailto:dpetrus@umich.edu)  
Fatmeh Baidoun, MA Social Work student, [fbaidoun@umich.edu](mailto:fbaidoun@umich.edu)

### **ADVOCACY AND CIVIL RIGHTS GROUPS**

#### **American Arab Anti Discrimination Committee (ADC), Michigan**

ADC is the nation's largest Arab-American grassroots organization and is dedicated to protecting the civil rights of Arab-Americans and promoting their rich cultural heritage. The ADC-Michigan is the largest and most active office outside of Washington, DC and among legal representation is among its many services. Current director, Attorney Fatina Abdrabboh is a graduate of the University of Michigan, Ann Arbor and Harvard University.

ADC Michigan online Incident Reporting form:

<https://adcmichigan.wufoo.com/forms/adcmichigan-incident-form/>

Link to Discrimination information: <http://www.adc.org/have-you-been-discriminated-against/>

#### **Council on American-Islamic Relations (CAIR), Michigan:** <http://www.cairmichigan.org/>

Civil rights advocacy is at the center of CAIR's work. Civil rights staff at our offices nationwide receive reports of discrimination on a daily basis and work to resolve them through mediation, negotiation, public pressure or, if necessary, through legal action. CAIR protects the civil rights of all Americans regardless of faith and has served more than 25,000 victims of discrimination since its founding in 1994. Our services are often provided free of charge to the community.

In 2011, CAIR printed new copies of our "[Know Your Rights and Responsibilities](#)" pocket guide. This wallet-sized pamphlet provides details of your rights as an employee, student or airline passenger. It lets you know how to react to an anti-Muslim hate crime and what to do if you are contacted by law enforcement officers. CAIR provides these guides free of charge and has distributed more than 1 million copies since it was first written.

Link to Report an Incident: <http://www.cairmichigan.org/complaint>

Link to Report Media Bias: <http://www.cairmichigan.org/mediabias>